



TEAMSTERS LOCAL UNION 77

HEALTH & WELFARE FUND

P.O. BOX 9 • COLLINGSWOOD, NJ 08108

CONTACTS LIST & GUIDELINES 7/01/2024

DENTAL • DELTA DENTAL • GROUP: #09768 • PLAN: DELTA DENTAL PPO™

- 1) **Questions regarding your benefits, claim status, or finding a network dentist**
- 2) **Contacts:** • **Member Services:** (877) 535-5252; **Claims:** (877) 535-5252; **Online:** www.deltadentalnj.com; **Customer Service:** (800) 452-9310
- 3) **Find A Network Dentist:** Logon to Delta Dental, click on "Find a Dentist" and search for dentists in your zip code, or search for your current dentist. If he/she is not listed in the network, then either use your out-of-network dentist (see out-of-network below) or select a dentist in network.
- 4) **Out-Of-Network Dentist:** Ask a Delta Dental Service Representative to have someone contact your dentist and ask him/her to join the network, or contact Administrative Service Professionals, Inc (ASP-Benefits), Fund Manager, (877) 535-5252, who will contact Delta Dental for you.
- 5) **Claim Status or Problem:** Register online to receive email alerts on claim status, Explanation of Benefits (EOB) or check claim status and claims history. After you speak to a Delta Dental Service Representative and you still need further assistance contact ASP-Benefits, Fund Manager, (877) 535-5252.
- 6) **Out-Of-Network Claim:** Member may obtain a Dental Claim Reimbursement Form from Delta Dental by telephone or online. Delta Dental also includes a detailed list of procedures to follow in order for the member to be reimbursed in accordance with the Plan provisions.

VISION • NVA-NATIONAL VISION ADMINSTRATORS • PLAN ID'S: VISION #4274 – SUNGLASES #4275

- 1) **Questions regarding your benefits, claim status, or finding a network provider**
- 2) **Contacts:** • **Customer Service:** (800) 672-7723 • **Online:** www.e-nva.com
- 3) **Find A Network Provider:** Logon to NVA, click on "Find a Provider" and search for providers in your zip code, or search for your current provider. If he/she is not listed in the network, then either use your out-of-network (see out-of-network below) or select a provider in the network.
- 4) **Out-Of-Network Provider:** Ask an NVA Service Representative to have someone contact your provider and ask him/her to join the network, or contact ASP-Benefits, Fund Manager, (877) 535-5252, who will contact NVA for you.
- 5) **Claim Status Or Problem:** Register online to receive email alerts on claim status, Explanation Of Benefits (EOB), check claim status, and claims history. If you speak to an NVA Service Representative and you still need further assistance, contact ASP-Benefits, Fund Manager, (877) 535-5252.
- 6) **Out-Of-Network Claim:** Member may obtain a Vision Services Claim Form from NVA from the website or submit your claim by mail. NVA also includes a detailed list of procedures to follow in order for the member to be reimbursed in accordance with the Plan provisions.

ADMINISTRATIVE CHANGES • PA TURNPIKE (PTC) • (717) 831-7198

This applies to Teamsters Local Union 77 members currently employed by PTC. Notify PTC HR Department, to change address, marital status, name, and to add or delete dependents including Spouse, and add or delete dependents ages 19--26.

FUND MANAGER • ADMINSTRATIVE SERVICE PROFESSIONALS, INC. (ASP-BENEFITS) • (877) 535-5252

Fund Management and Continuation of Benefits (COB): While employed by PTC, contact ASP-Benefits with questions concerning your eligibility and Dental and Vision benefits. If you are Leave of Absence or no longer employed by PTC, contact ASP-Benefits concerning your rights to Continue benefits under COB regulations, premium status and other issues processed by the Fund.

We suggest you make copies of this list for your spouse, if any, and dependents at school or not living at home.

77HW.ASP-BENEFITS.COM

MAIN (856) 382-2496 • TOLL-FREE (877) 535-5252 • FAX (856) 382-2401